

## 2 DAY LEADERSHIP BOOT CAMP

**SESSION DATE:** February 26, 27 in **Brockville**

**SESSION VENUE:** TBC. Will be delivered at a participating employer facility in **Brockville**

### DETAILS

2 day session

15-20 participants

Group will comprise participants from a mix of employers in Tourism and Hospitality

### WHO SHOULD ATTEND:

Supervisors

Managers

Employees who have demonstrated interest in advancement and skills development

### OBJECTIVE

This workshop is designed to provide new, emerging and existing leaders with the latest theories, practices and tools to develop their leadership skills utilizing the most up-to-date leadership strategies.

### BENEFITS TO BUSINESS

- Provides leaders with tools and knowledge to advance communication skills and increase productivity
- Establish a trustful environment for heightened engagement
- Improves employee satisfaction and retention

### PROGRAM OUTLINE

- I. **Communication and EI for Leaders:** Learn how communication styles influence responses and reactions in day-to-day business and gain the ability to understand, and leverage emotional intelligence to deal with conflict and to relate to others more effectively.
- II. **Leading for Excellence:** Develop techniques to successfully lead and motivate team members and to build strong, positive working relations and credibility so they can effectively communicate for outstanding results.
- III. **Team Building for Excellence:** Understand how to effectively communicate, build strong sustainable relationships, resolve conflict and contribute to a team environment.
- IV. **Workforce Training & Coaching for Excellence:** Learn professional skills to successfully build, adapt and execute comprehensive workplace training and gain coaching techniques and best practice tools to develop and grow teams.