

2 DAY LEADERSHIP BOOT CAMP

SESSION DATE: February 21 & 22 in **Trenton**

SESSION VENUE: TBC. Will be delivered at a participating employer facility in **Trenton**

DETAILS

2 day session

15-20 participants

Group will comprise participants from a mix of employers in Tourism and Hospitality

WHO SHOULD ATTEND:

Supervisors

Managers

Employees who have demonstrated interest in advancement and skills development

OBJECTIVE

This workshop is designed to provide new, emerging and existing leaders with the latest theories, practices and tools to develop their leadership skills utilizing the most up-to-date leadership strategies.

BENEFITS TO BUSINESS

- Provides leaders with tools and knowledge to advance communication skills and increase productivity
- Establish a trustful environment for heightened engagement
- Improves employee satisfaction and retention

PROGRAM OUTLINE

- I. **Communication and EI for Leaders:** Learn how communication styles influence responses and reactions in day-to-day business and gain the ability to understand, and leverage emotional intelligence to deal with conflict and to relate to others more effectively.
- II. **Leading for Excellence:** Develop techniques to successfully lead and motivate team members and to build strong, positive working relations and credibility so they can effectively communicate for outstanding results.
- III. **Team Building for Excellence:** Understand how to effectively communicate, build strong sustainable relationships, resolve conflict and contribute to a team environment.
- IV. **Workforce Training & Coaching for Excellence:** Learn professional skills to successfully build, adapt and execute comprehensive workplace training and gain coaching techniques and best practice tools to develop and grow teams.